



Goodwill Industries of Kanawha Valley, Inc.
215 Virginia Street, West
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Conversation Piece

Providing a Message of Goodwill's Resources to Those With Disabilities or the Vocationally Disadvantaged



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Spring 2007

Believe in the Power of Work!

Contracts Department Receives Nationally Recognized NISH Award!



Left to Right: Lou Campbell, Keith Shatto, Larry Canterbury, Richard Estep, John Huff

March 29, 2007 -- NISH representatives, Lou Campbell and John Huff were on hand to present GIKV Contracts with the prestigious Custodial Certification Program Award for gold standard service provided to contract customers and clients alike. This award recognizes the excellence of our Contract department and employees working in our Federal and State Contracts. Director of Contracts and Safety Larry Canterbury, Contract Supervisor Joyce Birley, NISH Representatives Lou Campbell and John Huff also visited the Robert C. Byrd Federal Courthouse to personally thank Keith Shatto and Richard Estep for their hardwork and dilligence. Everyone involved in the Contracts Department deserves a round of applause for their efforts!!! Great Job!



Director of Contracts Larry Canterbury [seated], Contracts Supervisor Joyce Birley [standing]



Eddie Thaxton Contracts Trainer/ Supervisor



Receiving NISH Custodial Certification Program Award: President/CEO Dave Acord, NISH Rep Lou Campbell, Contracts Supervisor Joyce Birley, Director of Contracts Larry Canterbury, Director of Human Resources Brett Barker, NISH Rep John Huff



Another Enjoyable Annual Dinner



Board Member Argyle McMillion, Nancy Cipoletti and Board Member Jack Cipoletti Enjoy the atmosphere at the Annual Dinner

Goodwill's Annual Dinner was held Wednesday, April 11, 2007 at the Charleston Marriott. Betty Ireland, West Virginia's Secretary of State, addressed the group on the importance of working and voting.

The Annual Dinner is a celebration of our employees, clients, Board Members and volunteers. In recognition of a job well done, GIKV presented 42 awards! For a full list of those honored, visit us at: www.goodwillkv.com

A Service Luncheon in recognition of Years of Service to GIKV will be provided for:

six 5-Year Employees, four 10-Year Employees and one 15-Year Employee on May 18, 2007.

We thank each of you for your attendance and participation. Your efforts help to assist those with disabilities to achieve full participation and integration into society make the Goodwill mission a success Your dedication and hardwork are appreciated!



Chairman Jack Buckalew, President/CEO David Acord, Achiever of the Year Crystal Farmer and Secretary Betty Ireland pause for a photo op during the the Awards Ceremony at the Annual Dinner

GIKV's Peggy Huffman Local Advocate for Those with Disabilities

ADAPT [Americans with Disabilities for Attendant Programs Today] is a national organization, founded in 1977 to work for the civil rights of persons with disabilities through direct activism. Goodwill's Peggy Huffman, age 28, was the first ADAPT volunteer in the Charleston area. Huffman became involved with the organization after having a child with ADHD, "when you have a kid with a disability (you) imagine how many mother's are struggling to find the help they need. Letting people know that **help is out there** and not to give up is just something my heart is fully into" Over six years later, Huffman is still working to provide essential services to people with disabilities.



Peggy Huffman, hanging clothing for GIKV, recently took a moment to discuss her role with the WV ADAPT organization

ADAPT Meetings are held monthly at the State Capitol Complex. Contact Peggy Huffman directly for more information: 304-415-0256 or bugsbunny@aol.com

In Brief!

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Highlighting WV Secretary of State & WVARF work together to register more West Virginians to vote!

Gold Star to Finance

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NISH honors GIKV as a Gold Standard Service Provider

What: Service Luncheon for 5 Year, 10 Year and 15 Year Employees
When: May 18, 2007 Noon
Where: Community Room
Qualifying Employees will be Notified



Log on to

www.shopgoodwill.com

today and find hundreds of great items to bid on!

THE CARF SURVEY COMPLETED -- PIZZA PARTY ENJOYED -- STORY DEVELOPING

Visit one of our retail stores and donation centers!

Beckley

112 Appalachian Drive
(304) 256-0802

Charleston

209 Virginia Street, West
(304) 346-0811

Elkview

203 Crossings Mall
(304) 965-5100

Madison

198 State Street
(304) 369-0252

Kanawha City

7200 MacCorkle Avenue
(304) 925-6200

Summersville

225 Merchants Walk Mall
(304) 872-0052

Teays Valley

#33 Teays Putnam Shopping Center
(304) 757-4365

Vienna

1500 Plaza Unit #122
(304) 295-0031

Home Pick-ups:

(304)346-0811 - Charleston
(304)256-0802 - Beckley



Donations are accepted at all store locations. All donations are tax-deductible. A receipt will be issued for tax purposes. Goodwill only accepts appliances in working order.



Visit us online -- learn more about Goodwill AND print an employment application today!
www.goodwillkv.com

In His Own Words...



Spring has arrived in West Virginia. There is no better time to: start cleaning, plan a Yard Sale and make donations to Goodwill! There is something truly rejuvenating in the newly warm weather, longer days and signs of greener days.

We are already off to a good start at GIKV -- the Finance Department experienced another clean audit and ranked first in returning the ASR to the national organization; the Community Relations Department hosted another great Annual Dinner -- Secretary Betty Ireland joined GIKV as the guest speaker, the Contracts Department has been honored by NISH and the Board for their commitment to quality service; EE&T received waiver status, is accepting new clients and completed the CARF Survey Process; Human Resources completed a successful MAGIC survey; Operations and Production are working on spring cleaning and gearing up for the Yard Sale Season; Retail is busy researching a new store location.

Be sure to take time to enjoy the weather, appreciate the season and plan for the future.

Take care,

David L. Acord



Congratulations Goodwill Employees

United Way says ...

'You are the Key to our Success'



United Way has honored GIKV in appreciation and support of its leadership and achievement in support of the community for the 2006-2007 Work Place Campaign. A Special thank you to Brett Barker, Director of Human Resources for spear-heading our campaign efforts!

Director of Human Resources, Brett Barker with United Way Key to Success Certificate

Executive Staff

David Acord, *President/CEO*

Brett Barker, *Director of Human Resources*

Larry Canterbury, *Director of Contract Services and Safety*

Jennifer Logan, *Director of Employment, Education & Training*

Kathy McKinley, *Director of Community Relations*

Bob Means, *Director of Operations*

Patricia Riley, *Chief Financial Officer*

Alice Wines, *Director of Retail Sales*



WV Secretary of State, Betty Ireland; WVARF Executive Director, Tim Morris announce 'Here to Be Heard' kick-off

March 26, 2007 -- The West Virginia Secretary of State's Office and WVARF are working together on a campaign of a different sort . . . to register more West Virginians with disabilities to vote and have their voices heard. WV Secretary of State Betty Ireland hosted a press conference to announce the statewide campaign kick-off. GIKV attended the press conference in full force, with many State Capitol Contract employees showing their support.

"Here to Be Heard" works with local Community Rehabilitation Centers [CRP's] to provide locations, where West Virginians, 18 and over can go to register to vote. GIKV will be participating as a registration site on May 8, 2007 from 10:00 a.m. to 2:00 p.m. If you are not registered to vote please take this opportunity to share in democracy and register during this campaign. If you don't vote, your opinions cannot be counted. For more information: you can contact the Secretary of State's Office at (304) 558-6000 or visit the following websites: www.goodwillkv.com or www.wvsos.com



GIKV State Capitol Contracts Employees join WVARF members during a recent press conference



FINANCE HAS ANOTHER EXCELLENT AUDIT

The firm of Ellis & Ellis PLLC has declared another year of sound financial accounting here at GIKV!! *The auditor confirmed 90% of all income -- regardless of department -- is returned to GIKV's programs.*

Under the care of CFO Patricia Riley, Goodwill has completed its **14th STRAIGHT YEAR** with no findings or corrective letter to management! *Patricia Riley: Clean Audits for 14 Years and counting, this is a tremendous achievement!*

Congratulations to Patricia and the Finance/Accounting Department. Goodwill appreciates and thanks you for your excellence -- Job well done!



MAGIC Survey Results Are In

The Mid-Atlantic Goodwill Industries Consortium [MAGIC] Group is made of 15 member Goodwill Organizations. In order to improve, GIKV requested employees participate in the anonymous survey so that we might learn more about the needs and thoughts of employees.

Participation increased by nearly 10% -- with roughly the same number of employees as the last survey, this means MORE employees took the time to complete the survey!! The overall satisfaction rating was 3.88 [on a scale of 5].

GIKV looks forward to sharing the full results of the MAGIC Survey in the near future.

Thanks for your participation!



Director of Human Resources Brett Barker Reports on the Results of the MAGIC Survey