

## Upcoming Meetings...

Community Relations Committee, March 8th, 7:30 a.m.  
 Retail / Sales Committee, March 8th, 8:15 a.m.  
 EE&T Committee, March 8th, 9:00 a.m.  
 Finance Committee, March 14th, 7:30 a.m.  
 Board Meeting, March 15th, 7:30 a.m.  
 Safety Meeting, March 21st, 10:00 a.m.  
 Executive Staff, March 9th and 22nd, 8:00 a.m.

## An Update from Contracts

On March 29, 2007 representatives from NISH will be on-site to present GIKV Contracts with an award for **Quality Custodial Certification**. Super Job!



As spring approaches, the Contracts Department is gearing up by purchasing the necessary 'Spring Cleaning' inventory and getting ready for seasonal grass cutting contracts.

Keep up the Good Work Contracts!



EE&T

### SURVEYS COMPLETED

EE&T overall satisfaction ratings are in -- take a look how our clients & customers ranked us

[Look for Graphed results in the 1st Quarter Newsletter]

#### Satisfaction Rating:

Extended Supported Employment Program Clients -- 94.54%

Supported Employment Services -- 93.68%

Temp Services -- 94.23%

Work Adjustment Training Program Clients -- 90.83%

Customer Satisfaction -- 93.7%

## CFO Completes

### 2006 Annual Statistical Report

With the help of all Departments, Patricia Riley, CFO, has completed the Annual Statistical Report. Out of the 167 eligible Goodwill's -- 83 were in the process of completing their reports -- GIKV finished the report and filing **FIRST!** Job Well Done!



During the month of February Shopgoodwill.com reached another milestone . . . one of our items was featured as #23 on the HOT 50 -- boasting over 2,000 hits (people clicking to see the item). Shopgoodwill sold 103 items and 88 paid items were shipped by Sherry Hamon in February -- GREAT JOB for a short month! We began a system to track [www.shopgoodwill.com](http://www.shopgoodwill.com) sales by the store that provided the item in order to offer sales incentives.

The Employee Satisfaction Survey Deadline has been extended to March 9th -- Please take time to complete the survey

## Birthday Wishes!

Name	March Birthdays
John Ray	1st
Eugene Sneed	1st
Paul Huffman	3rd
Sandra Barker	5th
Betty Lemons	6th
Jay Nutter	6th
Adam Racer	9th
Melissa Sneed	9th
Marcus Warner	10th
Peggy Huffman	11th
Violet Johnson	12th
Joseph Crawford	13th
Doug Barnett	14th
Tammy Hines	15th
Guy Labrosse	15th
Diane Wilson	17th
Raymond Wilkinson	17th
Cindy Mount	18th
David Simmons	19th
Tiffany Braxton	19th
Robert Thaxton	20th
Wendy Chambers	20th
Mary Thornton	22nd
Sidney Shaver	23rd
Eric Stephens	25th
Robert Massey	31st



## RETAIL NEWS



**Good News!** Goodwill International has reported that GIKV has ranked #5 out of the Top 100 for our Retail Program Expense vs. Revenue Ratio!! Our net profit for Retail Programs for 2006 was \$1,003,593. Keep up the good work Retail -- **90 cents of every dollar is returned to client programs -- sustaining GIKV's mission.**

## Goodwill Supports

### WVARF's Annual Legislative Breakfast

February 23, 2007 GIKV was out bright and early in support of WVARF's Annual Legislative Breakfast. Four staff members and a Board Member enjoyed breakfast and conversation with members of the Legislature. Goodwill especially thank Delegate Larry Barker and Senator Dan Foster for their time and dedication to those with disabilities.



Front Row: Nancy Tonkin, WVARF Lobbyist; David Acord, President/CEO; Back Row: Larry Canterbury, Director of Safety & Contracts; Jack Cipoletti, Board Member; Delegate Larry Barker; Joyce Birley, Program Coordinator

## Safety Tip

Reminder: Cold & Flu Season is still upon us. Keep practicing good universal precautions. Make sure to wash your hands frequently and keep the restrooms clean. **Take care of your health -- our employees are our biggest asset!**



**The mission of Goodwill Industries of Kanawha Valley, Inc., is to assist persons with disabilities or those who are otherwise vocationally disadvantaged to achieve full participation and integration into society.**

Statement



# The Connection

Goodwill Industries of Kanawha Valley, Inc., Charleston, WV

March 2007

Published for the Employees and Staff of GIKV



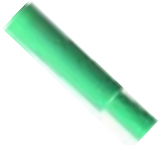
Message from the President/CEO

## Springtime Excitement at Goodwill

Dear Employees,  
Spring is on the way! It brings a sense of renewal that reminds us to set our clocks forward, clean out closets, update certifications and enjoy the flowers. During this time, Goodwill is staying busy

with preparations for the Annual Dinner, Installation of New Board Members and CARF Certification. We look forward to each of these endeavors. Thank you for your continued dedication to serving those with disabilities.

*David L. Acord*  
David L. Acord, President/CEO



## Highlighting Board Action

### Board Adopts Corporate Compliance Officer Regulation

The Board has approved the addition of a Corporate Compliance Officer (CCO). The President/CEO appointed CFO Patricia Riley and she has agreed to serve the organization in this additional capacity. All matters of Corporate Compliance will be maintained and handled by Patricia.



**REMINDER:**  
It is Annual Dinner Time  
&  
You are Invited!

All employees and clients may attend for free. If additional tickets are needed for family or friends, the cost is \$20.00 per ticket. The Annual Dinner will be April 11th, 2007  
Charleston Marriott  
Reception at 6:00 p.m.  
Dinner at 6:30 p.m.  
Corporate Tables are Available.  
Please call today (304) 346-0811 to reserve your space!

### Board Member Orientation

When: March 13th  
Noon to 1:00 p.m.  
Where: The Community Room  
Why: To Update on the Workings of GIKV  
[Lunch will be provided]  
RSVP with Kathy today!  
[kmckinley@goodwillkv.com](mailto:kmckinley@goodwillkv.com)  
or (304) 346-0811



## Start Spring Cleaning Today Donations Welcome

The first day of Spring is March 21, 2007. Get a jump on spring cleaning -- help your friends and family start the new year fresh! Your Spring Donations are needed at Goodwill Industries of Kanawha Valley.  
Call (304) 346-0811 to schedule a pick-up today!

**IMPORTANT REMINDER -- DAYLIGHT SAVINGS TIME IS MARCH 11TH -- DON'T FORGET TO SPRING FORWARD 1 HR**



### Here to Be Heard Voter Registration for

### West Virginians with Disabilities Date Scheduled ✓

GIKV will be participating as a site in the Secretary of State and WVARF initiative to register West Virginian's with Disabilities to vote and be heard. GIKV's participation date will be May 8th, 2007. If you are over 18 and not registered to vote Goodwill welcomes you to join in the effort and register at our facility on May 8th.



### Goodwill's Website is Under Construction

The website has received some up-dates! Visit the GIKV website at [www.goodwillkv.com](http://www.goodwillkv.com) to see the changes firsthand. **Employment Applications** are now available on-line!! The site continues to receive regular up-dates -- suggestions are welcome.



### Health Care Note

If you do not have prescription drug coverage you can contact the following prescription assistance programs for information:  
[www.PPARx.org](http://www.PPARx.org) or call (888) 4PPA-NOW  
[www.pfizerhelpfulanswers.com](http://www.pfizerhelpfulanswers.com) or call (866) 706-2400

Congratulations!!!



John Ray was selected as the Client of the Month for February. Congratulations!!



GOODWILL CLIENTS OF THE MONTH

## Important Dates...

mark your calendar!

- |             |   |
|-------------|---|
| March 11    | Daylight Savings Time Begins            |
| March 17    | St. Patrick's Day                       |
| March 29    | NISH Reps Visit GIKV                    |
| March 31    | Good Turn for Goodwill [Girl Scout Day] |
| April 11    | Annual Dinner                           |
| April 12-13 | CARF Review                             |
| April 15    | Deadline to File Taxes                  |

